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Arizona State Director

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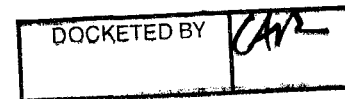
AZ CORP COMMISS  
DOCUMENT CONTROL

December 9, 2003

Arizona Corporation Commission  
**DOCKETED**

DEC 09 2003

Arizona Corporation Commission  
1200 West Washington  
Phoenix, AZ 85007



Attn: Docket Control

Re: AT&T Communications of the Mountain States, Inc.  
Advice No. 445  
Docket No. T-02428A-03-0847

Attached is a copy of the customer notification letter and affidavit of mailing that was mailed to customers affected by the above referenced docket. The notification letter was reviewed and approved by ACC staff prior to its mailing to ensure its conformity with existing ACC requirements.

Please call if you have any questions.

Yours truly,

Patrick A. Clisham

Enclosures



November 12, 2003

Dear Valued AT&T All In One Customer,

AT&T is pleased to provide you with the convenience and savings that you enjoy as an All In One® Service customer. We continuously strive to ensure that this service is the best in the market. One of the functions that your phone service provides is "hunting." The hunt feature works by transferring an incoming call from a busy line to a free line, to maximize the number of customer calls that your staff can answer promptly. It's a small feature, but it improves your ability to handle a higher volume of calls efficiently.

Previously, we provided this feature to you at no charge. AT&T is proposing to implement a monthly fee for this feature of \$4.50 with a maximum rate of \$13.50. The proposed effective date for this fee is January 19, 2004. This change may increase your total charge. Our fee, \$4.50, is still 50% less than the regional phone company charges. Even with this fee, AT&T's All In One bundled plan continues to provide a great value for your business.

This change will be voted on at a future Open Meeting of the Arizona Corporation Commission. This change will become effective only upon approval by the Commission.

If you have any questions, please contact AT&T's Customer Care Center at 877-325-0445 or call your AT&T Account Executive. If you have further questions, you may contact the Consumer Services Section of the Commission at 602-542-4251 or 1-800-222-7000 or may go to its website at <http://www.cc.state.az.us>.

We appreciate the opportunity to serve you, and thank you for doing business with AT&T.

Sincerely,

AT&T All In One Service

## VERIFICATION OF MAILING

I, RedmondBCMS, hereby certify that I mailed the attached All In One Hunting feature function notice letter via U. S. Mail, postage prepaid, on the 12th day of November, 2003. This letter notifies AT&T's All In One Customers that AT&T is proposing to implement a monthly fee for the hunting feature function to become effective January 19, 2004.

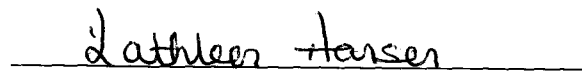

Dated this 12 day of November, 2003.



STATE OF NEW JERSEY )  
 )ss.  
COUNTY OF MORRIS )

SUBSCRIBED AND SWORN to before me this 11 day of November, 2003, by TARA MCENTEE, who certifies that the foregoing is true and correct to the best of his/her knowledge and belief.

Witness my hand and official seal.

  
Notary Public 

My Commission Expires: \_\_\_\_\_

**KATHLEEN HANSEN  
A NOTARY PUBLIC OF NEW JERSEY  
MY COMMISSION EXPIRES  
SEPT. 16, 2008**